### Services Week

#### 7 => 11 Mar

## in Services Week 2022

### Services are too important to be left to digital\*

<sup>\*</sup> functions, teams, channels

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### 7 => 11 Mar

# A service delivers an outcome for a user.

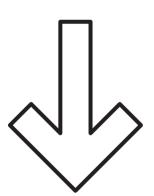
## Service design will get you to more questions than answers.

And that's OK.

## All services are touched by digital.

## But not all service design is digital.

# Check & contribute to the agenda



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### Most of government is mostly service design most of the time